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Press Release

Monsoon Award Corporate Communications IP VPN Network Contract

Monsoon, the design-led retailer comprising two successful stores - Monsoon and Accessorize, has awarded Corporate Communications a contract to design and implement a Wide Area Network with an innovative Broadband based MPLS/IP VPN solution.

Monsoon's new network architecture supports its investment in state-of-the-art Electronic Point-of-Sale (EPOS) and credit card authorisation system. The Corporate Communications solution provides a highly scalable and flexible network architecture providing Service Level guarantees. The new system replaces traditional phone line (PSTN) connections which had no real-time connectivity.

Corporate Communications were short-listed following a detailed tender process and was eventually selected by Monsoon as the design of the solution enabled Quality of Service (QoS) for transactional information.

Corporate Communications has now implemented Monsoon's private IP VPN to the majority of its 290 stores throughout the UK and Ireland.

The main benefit, already being realised by the shops on the new network, is a significantly shortened credit card transaction time resulting in an improved customer experience at the till. This has been achieved through increased bandwidth to the stores, predominantly based on broadband, as well as centralised access to the credit card acquirer using an X.25 connection from a hosted service and data centre.

Dave Metcalfe, IT Director, Monsoon: Corporate Communications has a breadth of knowledge in this arena, and their ability to project manage and support this implementation, whilst being sympathetic to the retail calendar has ensured that this project has been successful.

For further press information please contact:

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About Monsoon Accessorize:

About Corporate Communications:

Corporate Communications is an independent communications consultancy and service provider, presenting a full range of strategic services with a unique expertise in the field of Voice, Data and Contact Centre technologies. The fundamental goal of Corporate Communications is to deliver robust, cost-effective business advice and solutions, based on return on investment models and proven methodologies, from an independent viewpoint.

For more information about Corporate Communications access: www.cc.net